

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: February 14, 2013	Name of Inspector: Ed Lum
Inspection Type: Mandatory Reporting Inspection	
Licensee: Chartwell Master Care Corporation / 100 Milverton Drive, Suite 700, Mississauga, ON L5R 4H1 (the "Licensee")	
Retirement Home: Tranquility Place Retirement Residence / 436 Powerline Road, Brantford, ON N3T 6G5 (the "home")	
Licence Number: S0057	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 51; Residents' Bill of Rights.</p> <p>Specifically, the Licensee failed to comply with the following subsections:</p> <p>s. 51 (1) Every resident of a retirement home has the following rights which constitute the Residents' Bill of Rights:</p> <p>8. The right to live in a safe and clean environment where he or she is treated with courtesy and respect and in a way that fully recognizes the resident's individuality and respects the resident's dignity.</p> <p>s. 51 (2) Every licensee of a retirement home shall ensure that the rights set out in the Residents' Bill of Rights are fully respected and promoted in the home in accordance with the regulations, if any.</p>
<p>Inspection Finding</p> <p>On February 10, 2013, a resident wandered to the basement of the home, and was found by staff standing next to a construction area. On February 14, 2013, the Inspector interviewed staff of the home and reviewed documentation pertaining to the construction area, which confirmed that it was unsafe. The Licensee failed to ensure that the resident's right to live in a safe environment was fully respected and promoted in the home.</p>
<p>Outcome</p> <p>Corrective action taken.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date June 7, 2013
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