

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: March 3, 2014	Name of Inspector: Janet Evans
Inspection Type: Mandatory Reporting Inspection	
Licensee: Wasim Investments Limited / 4118 Main Street, Niagara Falls, ON L2G 6C3 (the "Licensee")	
Retirement Home: Chippawa Place Retirement Home / 4118 Main Street, Niagara Falls, ON L2G 6C3 (the "home")	
Licence Number: S0206	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.</p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p>s. 40. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,</p> <ul style="list-style-type: none"> (b) menus provide adequate nutrients, fibre and energy for the resident, include fresh seasonal foods and are consistent with standards of good nutrition in Canada; (d) the menu cycle changes at least every 21 days; (e) the menu includes alternative entrée choices at each meal; (f) an individualized menu is developed for the resident if the resident's needs cannot be met through the home's menu cycle; (g) the resident is informed of his or her daily and weekly menu options.
<p>Inspection Finding</p> <p>The Licensee failed to show evidence of a 21-day menu cycle. The menu that was reviewed did not meet the requirement for standards of good nutrition. Residents were not informed of their daily or weekly menu options and were not offered any alternative entrées at meal time.</p>
<p>Outcome</p> <p>Corrective action taken.</p>

2. The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.

Specifically, the Licensee failed to comply with the following subsection:

s. 29. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,
(d) a member of a College, as defined in the *Regulated Health Professions Act, 1991*, supervises the administration of the drug or other substance to the resident in the home.

Inspection Finding

The inspection confirmed that the Licensee was administering medications to residents. There was no member of a college supervising drugs or other substances. The staff member supervising the administration of drugs or other substances had relinquished their RPN license in January 2014.

Outcome

Corrective action taken.

3. The Licensee failed to comply with O. Reg. 166/11, s. 30; Storage of drugs or other substances.

Specifically, the Licensee failed to comply with the following subsection:

s. 30. If drugs or other substances are stored in a retirement home on behalf of a resident, the licensee of the home shall ensure that,
(a) the drugs or other substances are stored in an area or a medication cart that,
(ii) is locked and secure,
(b) controlled substances as defined in the *Controlled Drugs and Substances Act (Canada)* are stored in a separate, double-locked stationary cupboard in the locked area or stored in a separate locked area within the locked medication cart.

Inspection Finding

The home's nursing station had an open pass-through providing access to medications even if the nursing station door is locked. Medications were stored in open sight under the nurse's desk or in an unlocked cupboard. Controlled substances were not double locked.

Outcome

Corrective action taken.

4. The Licensee failed to comply with O. Reg. 166/11, s. 32; Records.

Specifically, the Licensee failed to comply with the following subsection:

s. 32. If the licensee or a member of the staff of a retirement home administers a drug or other substance to a resident, the licensee shall ensure that,
(a) the person who administered the drug or other substance prepares a written record noting the

name and amount of the drug or other substance, the route of its administration and the time and date on which it was administered.

Inspection Findings

A review of random medication records showed that not all records had the dosage of the medication to be administered or its route of administration documented.

Outcome

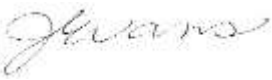
Corrective action taken.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date March 28, 2014
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