

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: April 21, 2014	Name of Inspector: Michael Hickey
Inspection Type: Mandatory Reporting Inspection	
Licensee: RiverView Terrace (Brantford) Inc. / 104 Brant Avenue, Brantford, ON N3T 3H3 (the "Licensee")	
Retirement Home: RiverView Terrace Retirement Residence / 104 Brant Avenue, Brantford, ON N3T 3H3 (the "home")	
Licence Number: S0015	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11 s. 23; Behaviour management.</p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p>23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,</p> <ul style="list-style-type: none"> (a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home; (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home; (c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home; and (d) protocols for how staff and volunteers shall report and be informed of resident behaviours that pose a risk to the resident or others in the home.
<p>Inspection Finding</p> <p>A report was filed with the Retirement Homes Regulatory Authority concerning the care of a resident of RiverView Terrace who was found wandering within the town of Brantford. A mandatory inspection found that the Licensee did not have a behaviour management policy with prescribed content as required by s. 23 of the Regulation.</p>
<p>Outcome</p> <p>Corrective action taken.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date May 28, 2014
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