

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: March 26, 2014	Name of Inspector: Sue McKechnie
Inspection Type: Routine Inspection	
Licensee: 2259976 Ontario Inc. / 1685 3rd Avenue W., Owen Sound, ON N4K 4R3 (the "Licensee")	
Retirement Home: Kelso Pines Retirement Home / 1685 3rd Avenue W., Owen Sound, ON N4K 4R3 (the "home")	
Licence Number: S0105	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.</p> <p>Specifically, the Licensee failed to comply with the following subsections:</p> <p>s. 25. (2) The licensee shall ensure that the development of the emergency plan includes,</p> <p>(a) consultation with the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency;</p> <p>(b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community, and strategies to address those hazards and risks.</p> <p>(4) The licensee shall ensure that the emergency plan addresses the following components:</p> <ol style="list-style-type: none"> 1. Plan activation. 3. Communications plan. 4. Specific staff roles and responsibilities. <p>(5) The licensee shall ensure that the emergency plan for the retirement home is evaluated and updated at least annually and that the updating includes contact information for the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency.</p>
<p>Inspection Finding</p> <p>The home's emergency plan failed to comply with the following requirements:</p> <ul style="list-style-type: none"> • There is no indication of a consultation occurring between the home and their community partners. While some resource availability has been addressed, other relevant components of the home's system that may be required in an emergency are yet to be addressed.

- The written emergency plan is to address and include the following in their written emergency plan: Plan activation, how the home will communicate with others in an emergency situation and staff roles and responsibilities.
- The emergency plan has not been evaluated and updated at least annually.
- The plan does not set out the contact information, including phone numbers for the relevant community agencies, partner facilities and resources that will be involved in an emergency response, including how many, where and by what means residents will be transferred in an emergency.

Outcome


Corrective action taken.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date April 30, 2014
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