

# FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

**Inspection Information** 

**Date of Inspection:** April 17, 2014 **Name of Inspector:** Sue McKechnie

**Inspection Type:** Routine Inspection

Licensee: Chartwell Master Care Corporation / 100 Milverton Drive, Suite 700, Mississauga, ON L5R 4H1

(the "Licensee")

Retirement Home: Chartwell Barrington Retirement Residence / 450 Yonge Street, Barrie, ON L4N 4E2

(the "home")

**Licence Number: T0087** 

## **Purpose of Inspection**

The RHRA conducts routine inspections as set out in section 77(3) of the Retirement Homes Act, 2010 (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11 s. 55; Contents of records.

Specifically, the Licensee failed to comply with the following subsection:

- <u>s. 55. (5)</u> A licensee of a retirement home shall keep records proving compliance with the Act and this Regulation in relation to,
  - (c) the skills, qualifications and training of the staff who work in the home.

## **Inspection Finding**

The record of training provided to staff on the following requirements was incomplete or not available: Infection Control including training on preventing cross-contamination and reporting and documenting incidents; Medication management including staff training in the administration of a drug, ways of reducing infectious diseases, including maintaining proper hand hygiene, safe disposal of syringes and sharps, recognizing an adverse drug reaction and taking appropriate action; Fire prevention and safety, complaint procedure, Resident Bill of Rights, Whistle blowing protection, PASD's.

### Outcome

Corrective action taken.

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# **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>.

Signature of Inspector		Date
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