

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: March 14, 2014	Name of Inspector: Debbie Rydall
Inspection Type: Routine Inspection	
Licensee: Ventas SSL Ontario II Inc. / 10350 Ormsby Park Place, Unit 300, Louisville, KY (the "Licensee")	
Retirement Home: Sunrise Senior Living of Aurora / 3 Golf Links Drive, Aurora, ON, L4G 7YA (the "home")	
Licence Number: T0199	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general. The Licensee failed to comply with O. Reg. 166/11, s. 25; Emergency plan, retirement home with more than 10 residents.</p> <p>Specifically, the Licensee failed to comply with the following subsections:</p> <p>s. 24. (4) The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.</p> <p>(5) The licensee shall,</p> <p>(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,</p> <p>(i) the loss of essential services,</p> <p>(ii) situations involving a missing resident,</p> <p>(iii) medical emergencies, and</p> <p>(iv) violent outbursts;</p> <p>(c) keep a written record of the testing of the emergency plan and planned evacuations and of any changes made to improve the emergency plan.</p> <p>s. 25. (1) The emergency plan for a retirement home that has more than 10 residents shall, in addition to the requirements in section 24, meet the requirements set out in this section.</p> <p>(2) The licensee shall ensure that the development of the emergency plan includes,</p> <p>(a) consultation with the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency;</p> <p>(b) identification of hazards and risks that may give rise to an emergency affecting the home, whether the hazards and risks arise within the home or in the surrounding vicinity or community,</p>

and strategies to address those hazards and risks.

(4) The licensee shall ensure that the emergency plan addresses the following components:

1. Plan activation.
2. Lines of authority.
3. Communications plan.
4. Specific staff roles and responsibilities.

(5) The licensee shall ensure that the emergency plan for the retirement home is evaluated and updated at least annually and that the updating includes contact information for the relevant community agencies, partner facilities and resources that will be involved in responding to an emergency.

Inspection Finding

There was no evidence that the home had completed an annual testing of their emergency plan or that the home had consulted with the relevant community agencies, partner facilities and resources that would be involved in responding to an emergency. Management confirmed that the required testing of the emergency plan had not been completed. The emergency plan did not address plan activation and lines of authority. Appendix B of the safety plan was titled, Fan out call system; however it was a blank form and did not have any information listed. There was no evidence that the emergency plan is evaluated and updated at least on an annual basis. Information in the reviewed fire plan stated that fire drills were to be completed on every shift on a monthly basis; however the documented fire drills were only completed once per month on the months they were completed. Management stated that a decision had been made last year to only complete drills monthly instead of on every shift. The fire plan has not been updated with this change, and there was no evidence that the fire department had been informed. Section 4, page 1 of the fire plan stated that "REACT Quickly" information was to be posted at fire alarm pull stations, elevators and exits. This posting was only observed at the entrance pull station.

Outcome

Corrective action taken.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date May 2, 2014
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