

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> February 12, 2014 and March 11, 2014	<b>Name of Inspector:</b> Heather Buchanan
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> 2321772 Ontario Inc. / 228 Dundas Street E., Belleville, ON K8N 1E4 (the "Licensee")	
<b>Retirement Home:</b> Bel Marine Retirement Residence / 228 Dundas Street E., Belleville, ON K8N 1E4 (the "home")	
<b>Licence Number:</b> N0222	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Protection against abuse and neglect.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p><b><u>s. 67. (1)</u></b> Every licensee of a retirement home shall protect residents of the home from abuse by anyone.</p>
<p><b>Inspection Finding</b></p> <p>Staff of the retirement home verbally and emotionally abused residents in the home; specifically, residents were referred to as "kindergartners" and "childish". Residents were also threatened with eviction if they spoke up or did not take their medications. There was no evidence that staff in the home had received training with respect to abuse or residents' rights.</p>
<p><b>Outcome</b></p> <p>Corrective action required.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date April 16, 2014
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