RHRA Retirement Homes Regulatory Authority

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2014-N0244-90-01
Date of Order: November 26, 2014
Licensee: 2175926 Ontario Inc. (the "Licensee")
Retirement Home: LaCole Manor (the "Home")
Licence Number: N0244
Order Information: The Registrar issued a compliance order under section 90 of the *Retirement Homes Act, 2010* (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of the Act and Ontario Regulation 166/11 (the "Regulation"), specifically relating to posting of information, provision of a meal, risk of falls strategies, behaviour management strategies, safety plans, zero tolerance of abuse policy and staff training. The Registrar ordered the Licensee to take certain steps and provide evidence acceptable to the Registrar that the standards relating to these areas of the Act and Regulation have been complied with. The Licensee must satisfy the requirements of the compliance order by the dates set forth by the Registrar