RHRA Retirement Homes Regulatory Authority

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2016-T0285-90-01
Date of Order: May 26, 2016
Licensee: Village by the Arboretum (the "Licensee")
Retirement Home: The Village of Arbour Trails
Licence Number: T0285
Order Information: The Registrar issued a Compliance Order under section 90 of the *Retirement Homes Act, 2010* (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of the Act and Ontario Regulation 166/11 under the Act (the "Regulation") relating to protection of residents from abuse, plans of care and behaviour management. The Registrar ordered the Licensee to take immediate steps to comply with these sections of the Act and Regulation.