RHRA Retirement Homes Regulatory Authority

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2016-N0145-90-01
Date of Order: June 20, 2016
Licensee: 1578200 Ontario Inc. (the "Licensee")
Retirement Home: Chateau Glengarry
Licence Number: N0145
Order Information: The Registrar issued a Compliance Order under section 90 of the *Retirement Homes Act, 2010* (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of the Act and Ontario Regulation 166/11 under the Act (the "Regulation"), pertaining to the Licensee's emergency plan, initial and full assessments of care needs for residents, its zero tolerance policy, its falls prevention policy, its behaviour management strategy, training of staff in medication administration and records for residents. The Licensee is ordered to take immediate steps to comply with the Act and Regulations.