RHRA Retirement Homes Regulatory Authority

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2018-N0451-90-01
Date of Order: May 11, 2018
Licensee: Q & Sons Management Inc. (the "Licensee")
Retirement Home: Fairfield Manor East in Kingston, Ontario
Licence Number: N0451
Order Information: The Registrar issued a Compliance Order under section 90 of the *Retirement Homes Act, 2010* (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened a section of the Act, pertaining to neglect of its residents. The Licensee has been ordered to take steps to immediately ensure that the Licensee has sufficient staff or other resources available at the Home, to ensure that the care services to which each resident is entitled, are provided on a timely basis in accordance with the resident's Plan of Care and the Act.