RHRA Retirement Homes Regulatory Authority

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2018-N0450-90-01
Date of Order: September 6, 2018
Licensee: Q & Sons Management Inc. (the "Licensee")
Retirement Home: Fairfield Manor West in Kingston, Ontario
Licence Number: N0450
Order Information: The Registrar issued a Compliance Order under section 90 of the *Retirement Homes Act, 2010* (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of the Act, pertaining to neglect of its residents, failure to have a regulated health professional supervise the administration of drugs, failure to comply with the prescribed safety standards regarding fire and failure to properly train staff. The Licensee has been ordered to end the contraventions of the Act and to keep the Home closed to residents until it has received written permission from the Registrar that it may re-open. The Licensee has been ordered to take action to ensure compliance with the Act, to protect residents from harm, as the Licensee has been unable to ensure the provision of care services to residents in a manner that is not prejudicial to their health, safety and welfare.