RHRA Retirement Homes Regulatory Authority

# REGISTRAR ORDER

## Under the *Retirement Homes Act, 2010*

| **Order Number: 2018-N0451-91-01** |
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| **Date of Order:** September 12, 2018 |
| **Licensee:** Q & Sons Management Inc. |
| **Home:** Fairfield Manor East |
| **Licence Number:** N0451 |
| **Order Information: -** Under section 91 of the Retirement Homes Act, 2010, the Registrar may order a licensee to retain a person to assist in managing some or all of the operations of a retirement home. The Registrar ordered the licensee of Fairfield Manor East to retain an external manager and/or management company (the "Manager"), approved by the Registrar, to manage or assist in managing all of the operations of the home. The Manager must be approved by the Registrar and engaged before residents are again permitted to reside at the Home. The Registrar has made the order for a Manager to protect residents from harm, as the Licensee has been unable to ensure the provision of care services to residents in a manner that is not prejudicial to their health, safety and welfare. |