

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> June 11, 2020	<b>Name of Inspector:</b> Michele Clarke
<b>Inspection Type:</b> Compliance Inspection	
<b>Licensee:</b> Pleasant Valley Rest Home Inc. / 511 Queensville Side Road, Holland Landing, ON L9N 0G1 (the "Licensee")	
<b>Retirement Home:</b> Pleasant Valley Rest Home / 511 Queensville Side Road, Holland Landing, ON L9N 0G1 (the "home")	
<b>Licence Number:</b> T0455	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b><u>27. (5)</u></b> The licensee of a retirement home shall ensure that,</p> <p>(0.b) all reasonable steps are taken in the retirement home to follow,</p> <p>(i) any directive respecting coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health under section 77.7 of the Health Protection and Promotion Act,</p> <p>(ii) any guidance, advice or recommendations respecting coronavirus (COVID-19) that are given to long-term care homes by the Chief Medical Officer of Health and made available on the Government of Ontario's website respecting coronavirus (COVID-19);</p> <p>(0.a) any guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home;</p>
<p><b>Inspection Finding</b></p> <p>The Licensee failed to follow recommendations given to retirement homes by the Chief Medical Officer of Health and failed to take reasonable steps to follow directives with respect to coronavirus (COVID-19) from the Chief Medical Officer of Health.</p>
<p><b>Outcome</b></p> <p>The Licensee must take corrective action to achieve compliance.</p>



**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector  <i>Michele Clarke</i>	Date  June 26, 2020
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