

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> May 4, 2021	<b>Name of Inspector:</b> Michele Clarke
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> Pleasant Valley Rest Home Inc. / 511 Queensville Side Road, Holland Landing, ON L9N 0G1 (the "Licensee")	
<b>Retirement Home:</b> Pleasant Valley Rest Home / 511 Queensville Side Road, Holland Landing, ON L9N 0G1 (the "home")	
<b>Licence Number:</b> T0455	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 22; Risk of falls.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>22. (2)</b> If a resident of a retirement home falls in a common area of the home or while being assisted by the licensee or staff, the licensee shall ensure that,</p> <p style="padding-left: 40px;">(c) the licensee or a staff member documents the fall, the response to the fall and the corrective actions taken, if any.</p> <p><b>22. (4)</b> Every licensee of a retirement home shall keep a written record of all falls for which the licensee is required to ensure documentation under subsection (2) or (3) and that occur in each year, evaluate the risk of falls in the home at least annually and keep a written record of each evaluation.</p>
<p><b>Inspection Finding</b></p> <p>The Licensee failed to document and implement strategies to mitigate the risk of falls in common areas; furthermore, the Licensee did not document falls occurring in the home as prescribed.</p>
<p><b>Outcome</b></p> <p>The Licensee must take corrective action to achieve compliance.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date  June 24, 2021
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