RHRA Retirement Homes Regulatory Authority

COMPLIANCE ORDER SUMMARY TO BE MADE AVAILABLE IN HOME

Pursuant to the *Retirement Homes Act, 2010* S.O. 2010, Chapter 11, section 90.

Oxford SC Lasalle Sudbury LP
o/a LaSalle Residence For Seniors
1758 LaSalle Boulevard
Sudbury, ON P3A 5W4

COMPLIANCE ORDER NO. 2025-N0499-90-01

Under section 90 of the *Retirement Homes Act, 2010* (the "Act"), if the Deputy Registrar of the Retirement Homes Regulatory Authority (the "Deputy Registrar" and the "RHRA", respectively) believes on reasonable grounds that a licensee has contravened a requirement under the Act the Deputy Registrar may serve an order on a licensee ordering it to refrain from doing something, or to do something, for the purpose of ending the contravention and achieving compliance, ensuring that the contravention is not repeated, and that compliance is maintained. The Deputy Registrar issues this Compliance Order (the "Order") to ensure Oxford SC Lasalle Sudbury LP (the "Licensee") operating as LaSalle Residence For Seniors (the "Home") comes into compliance and maintains compliance with the Act and Ontario Regulation 166/11 under the Act (the "Regulation").

CONTRAVENTION

The Deputy Registrar has reasonable grounds to believe that the Licensee is not in compliance with the following sections of the legislation:

- Section 62(1) of the Act – failure to ensure that the resident is assessed and that a plan of care is developed based on the assessment and in accordance with the legislation.
- Section 62(9)(para 1 & 2) of the Act – failure to ensure that the residents plan of care has been approved by the resident, or the resident's substitute decision maker, and the prescribed person.
- Section 29(a) of the Regulation - failure to ensure that no drug is administered to a resident unless the drug has been prescribed for the resident by a person who is authorized to prescribe a drug.

BRIEF SUMMARY OF FACTS

On April 15, 2025, an RHRA inspector conducted an inspection at the Home in response to a complaint related to a resident. Non-compliance regarding medication administration and plans of care was identified.

The Home did not have physician orders on file for the medications staff were administering to Resident A.

Additionally, staff did not develop resident plans of care within the legislated timeframes or obtain the necessary approvals.

REQUIRED ACTION

Pursuant to section 90 of the Act, the Deputy Registrar orders the Licensee to immediately comply with the following:

1. Within 90 days of the Order, conduct an audit of all residents receiving medication administration from Home staff to confirm that no drug is being administered to a resident without a corresponding physician's order.

2. Within 90 days of the Order, conduct a review of all residents to confirm that they have been assessed, and plans of care have been created and approved in accordance with the requirements.

All reports and documentation demonstrating compliance with the above-mentioned required actions must be submitted by email to the RHRA's Compliance Monitor at enforcement@rhra.ca.

Issued on July 16, 2025.