RHRA Retirement Homes Regulatory Authority

ADMINISTRATIVE PENALTY ORDER SUMMARY TO BE MADE AVAILABLE IN HOME

Pursuant to the *Retirement Homes Act, 2010* S.O. 2010, Chapter 11, section 93.

2259973 Ontario Inc.
o/a John Joseph Place
854 2nd Avenue W.
Owen Sound, ON N4K 4M5

ADMINISTRATIVE PENALTY ORDER 2025-S0108-93-01

The Deputy Registrar of the Retirement Homes Regulatory Authority (the "Deputy Registrar" and the "RHRA", respectively) has reasonable grounds to believe that 2259973 Ontario Inc. (the "Licensee") operating as John Joseph Place (the "Home") has contravened sections of the *Retirement Homes Act, 2010* (the "Act") and Ontario Regulation 166/11 (the "Regulation").

The Deputy Registrar issues this Order to Pay an Administrative Penalty under section 93 of the Act to encourage the Licensee to comply with the requirements under the Act and Regulation.

CONTRAVENTION

The Deputy Registrar has reasonable grounds to believe that the Licensee contravened the following sections of the Regulation:

- Section 29(b) – did not ensure that no drug is administered by the licensee or the staff to the resident in the home except in accordance with the directions for use specified by the person who prescribed the drug for the resident.

BRIEF SUMMARY OF FACTS

On July 3, 2025, an RHRA inspector carried out an inspection at the Home and found that staff did not administer prescribed medications to a resident over several days, even though the medication was available. These missed and delayed doses resulted in adverse emotional and physical symptoms for the resident.

ADMINISTRATIVE PENALTY FACTORS

The Deputy Registrar considered the factors contained in subsection 60.1(1) of the Regulation in determining the amount of the Administrative Penalty:

(a) **Severity of Adverse Effect / Potential Adverse Effect:**
Resident A suffered severe symptoms associated with not receiving prescribed medication. The missed doses occurred over multiple days despite the medication being available in the Home. The adverse effect falls into the 'major' category.

(b) **Mitigation of Contravention:**
The Licensee promptly reported the incident to RHRA, conducted an internal investigation, and implemented corrective actions. This is a mitigating factor in the assessment of the quantum of the penalty.

(c) **Previous Contraventions:**
The Licensee has a history of non-compliance relating to administration of drugs in 2022 and 2023. This is an aggravating factor in the assessment of the quantum of the penalty.

(d) **Economic Benefit:**
The Licensee did not receive any direct economic benefit from this non-compliance, which is a neutral factor.

(e) **Purpose of Administrative Penalty**:
To encourage the Licensee to ensure compliance in the future. The penalty is not intended to be punitive.

Issued on November 24, 2025.